



TFR, a division of

TRANSNET SOC LTD

Registration Number 1990/000900/30

[hereinafter referred to as **Transnet**]

REQUEST FOR QUOTATION [RFQ] No BLE/52831

OFFICE AND DOMESTIC CLEANING SERVICES AT THE TRANSNET PARK AND BELCON OFFICES AND
TERMINAL YARD BELLVILLE FOR A PERIOD OF 24 MONTHS

**FOR THE PROVISION OF OFFICE AND DOMESTIC CLEANING SERVICES AT THE
TRANSNET PARK, BELCON BUILDING AND TERMINAL.**

ISSUE DATE: 11 April 2014

CLOSING DATE: 24 April 2014

CLOSING TIME: 10h00



RFQ SAZ/52831

SCHEDULE OF DOCUMENTS

OFFICE AND DOMESTIC CLEANING SERVICES AT THE TRANSNET PARK, BELCON BUILDING AND TERMINAL..

Section

1. Notice to Bidders
2. Quotation Form
3. Standard Term and conditions for the supply of Goods and/or Services to Transnet
4. B-BBEE Preference Point Claim Form
5. General bid conditions – (Services)
6. Standard Terms and Conditions of Contract (Services)
7. Certificate of acquaintance with specifications
8. Supplier Declaration Form (SDF)

Annexure:

- Project Specification
- E7/1 – Specification for General Work and works on, over, under or adjacent to Railway lines near high voltage equipment.

Section 1
NOTICE TO BIDDERS

Quotations which must be completed as indicated in Section 2 of this RFQ are to be submitted as follows:

METHOD: Courier or hand delivered.
CLOSING VENUE: SEE BELOW FOR CLOSING VENUE

Proposals must reach the Secretariat, Acquisition Council before the closing hour on the date shown below, and must be enclosed in a sealed envelope which must have inscribed on the outside:

RFQ No: BLE / 52831
Description OFFICE AND DOMESTIC CLEANING SERVICES AT THE
TRANSNET PARK, BELCON BUILDING AND TERMINAL.
Closing date and time: 24 April 2014 AT 10H00 Sharp
Closing address [Refer to options in Delivery Instructions for RFQ below]

If delivered by hand, the envelope is to be deposited in the Transnet tender box which is located at the main entrance of Transnet Park, ROBERT SOBUKWE Road, Bellville, and should be addressed as follows:

THE SECRETARIAT
ACQUISITION COUNCIL
TRANSNET PARK
TENDER BOX
ROBERT SOBUKWE ROAD
BELLVILLE 7535

The measurements of the "tender slot" are 400mm wide x 100mm high, and Respondents must please ensure that response documents or files are no larger than the above dimensions. Responses which are too bulky [i.e. more than 100mm thick] must be split into two or more files, and placed in separate envelopes, each such envelope to be addressed as above.

Dispatch by courier

If dispatched by courier, the envelope must be addressed as follows and delivered to the Office of The Secretariat, Acquisition Council and a signature obtained from that Office:

THE SECRETARIAT
TRANSNET ACQUISITION COUNCIL
6TH FLOOR
TRANSNET PARK
ROBERT SOBUKWE ROAD
BELLVILLE

Please note that this RFQ closes punctually at **10:00 on Tuesday 24 April 2014.**

1. If responses are not delivered as stipulated herein, such responses will not be considered and will be treated as "NON-RESPONSIVE" and will be disqualified.
2. No email or facsimile responses will be considered, unless otherwise stated herein.
3. The responses to this RFQ will be opened as soon as practicable after the expiry of the time advertised for receiving them.
4. Transnet shall not, at the opening of responses, disclose to any other company any confidential details pertaining to the Proposals / information received, i.e. pricing, delivery, etc. The names and locations of the Respondents will be divulged to other Respondents upon request.
5. Envelopes must not contain documents relating to any RFQ other than that shown on the envelope.

A. FORMAL BRIEFING BOARDROOM OUTENIQUA 14 SEATER BELLVILLE

- i. A compulsory RFQ Tender Briefing / Site Meeting will be conducted at **Transnet Freight Rail, Transnet Park, 6th floor Outeniqua Boardroom, Robert Sobukwe Road, Bellville** on **17 April February 2014** at **09h00**.
- ii. **Respondents failing to attend the compulsory RFQ briefing will be disqualified.**

The site meeting will start PUNCTUALLY at 09:00 and information will not be repeated for late comers.

1 Responses to RFQ

Responses to this RFQ [Quotations] must not include documents or reference relating to any other quotation or proposal. Any additional conditions must be embodied in an accompanying letter.

2 Broad-Based Black Economic Empowerment [B-BBEE]

Transnet fully endorses and supports the Government's Broad-Based Black Economic Empowerment Programme and it would therefore prefer to do business with local business enterprises who share these same values. Transnet will accordingly allow a "preference" to companies who provide a valid B-BBEE Verification Certificate. All procurement transactions will be evaluated accordingly.

2.1 B-BBEE Scorecard and Rating

As prescribed in terms of the Preferential Procurement Policy Framework Act (PPPFA), Act 5 of 2000 and its Regulations, Respondents are to note that the following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R1 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R1 000 000 (all applicable taxes included).
- Bidders are to note that if the 80/20 preference point system is stipulated in this RFP and all Bids received exceed R1 000 000.00, the RFP must be cancelled. Similarly, if the 90/10 preference point system is stipulated in this RFP and all Bids received are equal to or below R1 000 000.00, the RFP must be cancelled.

5 VAT Registration

The valid VAT registration number must be stated here: _____ [if applicable].

6 Legal Compliance

The successful Respondent shall be in full and complete compliance with any and all applicable national and local laws and regulations.

7 Changes to Quotations

Changes by the Respondent to its submission will not be considered after the closing date and time.

8 Pricing

All prices must be quoted in South African Rand, excluding VAT.

9 Prices Subject to Confirmation

Prices quoted which are subject to confirmation will not be considered.

10 Negotiations

Transnet reserves the right to undertake post-tender negotiations with selected Respondents or any number of shortlisted Respondents.

11 Binding Offer

Any Quotation furnished pursuant to this Request shall be deemed to be an offer. Any exceptions to this statement must be clearly and specifically indicated.

12 Disclaimers

Transnet is not committed to any course of action as a result of its issuance of this RFQ and/or its receipt of a Quotation in response to it. Please note that Transnet reserves the right to:

- modify the RFQ's goods / service(s) and request Respondents to re-bid on any changes;
- reject any Quotation which does not conform to instructions and specifications which are detailed herein;
- disqualify Quotations submitted after the stated submission deadline;
- not necessarily accept the lowest priced Quotation;
- reject all Quotations, if it so decides;
- place an order in connection with this Quotation at any time after the RFQ's closing date;
- award only a portion of the proposed goods / service/s which are reflected in the scope of this RFQ;
- split the award of the order/s between more than one Supplier/Service Provider; or
- make no award at all.

Transnet reserves the right to award business to the highest scoring bidder/s unless objective criteria justify the award to another bidder.

13 Transnet’s supplier integrity pact

Transnet’s Integrity Pact requires a commitment from suppliers and Transnet that they will not engage in any corrupt and fraudulent practices, anti-competitive practices; and act in bad faith towards each other. The Integrity Pact also serves to communicate Transnet’s Gift Policy as well as the remedies available to Transnet where a Respondent contravenes any provision of the Integrity Pact.

Respondents are required to familiarise themselves with the contents of the Integrity Pact which is available on the Transnet Internet site [www.transnet.net/Tenders/Pages/default.aspx] or on request. Furthermore, Respondents are required to certify that they have acquainted themselves with all the documentation comprising the Transnet Integrity Pact and that they fully comply with all the terms and conditions stipulated in the Transnet Supplier Integrity Pact as follows:

YES		NO	
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Should a Respondent need to declare previous transgressions or a serious breach of law in the preceding 5 years as required by Annexure A to the Integrity Pact, such declaration must accompany the Respondent’s bid submission.

14 Evaluation Criteria

Transnet will utilise the following criteria [not necessarily in this order] in choosing a Supplier/Service Provider, if so required.

Criterion/ Criteria	Explanation
Administrative responsiveness	Completeness of response and returnable documents
Substantive responsiveness	Prequalification criteria, if any, must be met and whether the Bid materially complies with the scope and/or specification given.
Final weighted evaluation based on 90/10 preference point system (as indicated at paragraph 2)	<ul style="list-style-type: none"> • Pricing and price basis (firm) – whilst not the sole factor for consideration, competitive pricing and overall level of unconditional discounts will be critical • B-BBEE status of company – Preference point will be awarded to a bidder for attaining the B-BBEE status level .

15 Validity Period

Transnet desires a validity period of 60 [sixty] days from the closing date of this RFQ.

This RFQ is valid until _____.

16 Banking Details

BANK: _____
 BRANCH NAME / CODE: _____
 ACCOUNT HOLDER: _____
 ACCOUNT NUMBER: _____

17 Company Registration

Registration number of company / C.C. _____
 Registered name of company / C.C. _____

18 Disclosure of Prices Quoted

Respondents must indicate here whether Transnet may disclose their quoted prices and conditions to other Respondents:

YES NO

19 Returnable Documents

Returnable Documents means all the documents, Sections and Annexures, as listed in the tables below.

a) Respondents are required to submit with their Quotations the **mandatory Returnable Documents**, as detailed below.

Failure to provide all these Returnable Documents at the Closing Date and time of this RFQ will result in a Respondent's disqualification. Respondents are therefore urged to ensure that all these Documents are returned with their Quotations.

All Sections as indicated in the footer of each page, must be signed, stamped and dated by the Respondent. Please confirm submission of these mandatory Returnable Documents by so indicating [Yes or No] in the table below:

Mandatory Returnable Documents	Submitted [Yes or No]
SECTION 2 : Quotation Form	

b) In addition to the requirements of section (a) above, Respondents are further required to submit with their Quotations the following **essential Returnable Documents** as detailed below.

Failure to provide all these Returnable Documents may result in a Respondent's disqualification. Respondents are therefore urged to ensure that all these documents are returned with their Quotations.

All Sections, as indicated in the footer of each page, must be signed, stamped and dated by the Respondent. Please confirm submission of these essential Returnable Documents by so indicating [Yes or No] in the table below:

Returnable Documents	Submitted [Yes or No]
SECTION 1 : Notice to Bidders	
- Valid and original B-BBEE Verification Certificate or certified copy thereof [Large Enterprises and QSEs] Note: failure to provide a valid B-BBEE Verification Certificate at the closing date and time of the RFQ will result in an automatic score of zero for preference	
- Valid and original B-BBEE certificate/sworn affidavit or certified copy thereof from auditor, accounting officer or SANAS accredited Verification Agency [EMEs] Note: failure to provide a valid B-BBEE Verification Certificate at the closing date and time of the RFQ will result in an automatic score of zero being allocated for preference	
- In the case of Joint Ventures, a copy of the Joint Venture Agreement or written confirmation of the intention to enter into a Joint Venture Agreement	
- Original valid Tax Clearance Certificate [Consortia / Joint Ventures must submit a separate Tax Clearance Certificate for each party]	
- SECTION 3 : Standard Terms and Conditions of Contract for the Supply of Goods or Services to Transnet	
SECTION 4 : Vendor Application Form	
- Original cancelled cheque or bank verification of banking details	
- Certified copies of IDs of shareholder/directors/members [as applicable]	
- Certified copies of the relevant company registration documents from Companies and Intellectual Property Commission (CIPC)	
- Certified copies of the company's shareholding/director's portfolio	
<ul style="list-style-type: none"> • Entity's letterhead 	
<ul style="list-style-type: none"> • Certified copy of VAT Registration Certificate [RSA entities only] 	
<ul style="list-style-type: none"> • Letter of Good Standing or Federal & Mutual Employees Insurance 	
<ul style="list-style-type: none"> • National contract cleaners association certificate 	
<ul style="list-style-type: none"> • Annexure A – Project specification & Special Conditions 	

Section 2 QUOTATION FORM

I/We _____
hereby offer to supply the goods/services at the prices quoted in the Price Schedule below, in accordance with the conditions related thereto.

I/We agree to be bound by those terms and conditions in:

- the Standard Terms and Conditions for the Supply of Goods or Services to Transnet [Section 3 hereof]; and
- any other standard or special conditions mentioned and/or embodied in this Request for Quotation.

I/We accept that unless Transnet should otherwise decide and so inform me/us, this Quotation [and, if any, its covering letter and any subsequent exchange of correspondence, together with Transnet's acceptance thereof shall constitute a binding contract between Transnet and me/us.

I/We further agree that if, after I/we have been notified of the acceptance of my/our Quotation, I/we fail to deliver the said goods/service/s within the delivery lead time quoted, Transnet may, without prejudice to any other legal remedy which it may have, cancel the order and recover from me/us any expenses incurred by Transnet in calling for Quotations afresh and/or having to accept any less favourable offer.

Price Schedule

SERVICE FEES AND COST - Section A

I/We quote as follows for the goods required, on a "delivered nominated destination" basis, excluding VAT:

SECTION (A) FOR CLEANING

NAME OF BUILDING	ASSET NO.	AREA m2	RATE	
TRANSNET PARK				
GROUND FLOOR	02WEE01C	1040		
FIRST FLOOR	02WEE02C	919		
SECOND FLOOR	02WEE03C	919		
THIRD FLOOR	02WEE04C	919		
FOURTH FLOOR	02WEE05C	919		
FIFTH FLOOR	02WEE06C	919		
SIXTH FLOOR	02WEE07C	919		
SEVENTH FLOOR	02WEE08C	919		
FLAT ON ROOF	02WEE08C	129		
TRANSNET PARK CLIENT CENTRE				
GYMNASIUM	02BEE62C	180.01		
OFFICE AND TOILETS	02BEE28C	391.29		

Respondent's Signature

Date & Company Stamp

BELCON BUILDING				
GROUND FLOOR	02XEE01C	1385		
FIRST FLOOR	02XEE02C	1085		
SECOND FLOOR	02XEE03C	1085		
THIRD FLOOR	02XEE04C	1085		
FOURTH FLOOR	02XEE05C	1085		
TOP FLOOR	02XEE06C	120		
BELCON TERMINAL				
TERMINAL ENTERANCE	02BEE48C	166		
OFFICE MESS / ABLUTION	02BEE44C	334		
MESS / ABLUTION	02BEE40C	23		
OFFICE	02BEE53C	20		
OFFICE/WORKSHOP	02BEE50C	178		
FEUL OFFICE	02BEE46C	32		
SECURITY GATE OFFICE	02YEE04C	67		
FIRST AID ROOM / TOILET	02BEE45C	28		
OVERHEAD CRANE NO 1	CRANE NO 1	23		
OVERHEAD CRANE NO 2	CRANE NO 2	23		
TOTAL SQUARE METRES		14880.30		
TOTAL OF SERVICES AND COSTS A EXCLUDING VAT				

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SECTION (b) FOR WINDOW CLEANING

Window cleaning (external) has been separated from the monthly cleaning and will be done on a quarterly basis. If a company is used that invoice is for the contractors account and not for Transnet directly. A separate invoice must be submitted for the quarterly window cleaning.

HIGH RISE WINDOW CLEANING.	WINDO W SIZES	QUANTI TY	RATE	AMOUNT
HIGH RISE WINDOW CLEANING. TRANSNET PARK-				
02WEE02C FIRST FLOOR	1160 X 1740	54		
02WEE03C SECOND FLOOR	1160 X 1740	54		

Respondent's Signature

Date & Company Stamp

02WEE04C	THIRD FLOOR	1160 1740	X	54		
02WEE05C	FOURTH FLOOR	1160 1740	X	54		
02WEE06C	FIFTH FLOOR	1160 1740	X	54		
02WEE07C	SIXTH FLOOR	1160 1740	X	54		
02WEE08C	SEVENTH FLOOR	1160 1740	X	54		
Landing from first to seventh floor		1980 680	x	7		
kitchens from first to seventh floor		1980 680	x	7		
Gents toilets from first to seventh floor		1980 680	x	7		
Ladies toilets from first to seventh floor		1980 680	x	7		
HIGH RISE WINDOW CLEANING BELCON BUILDING		WINDOW SIZES				
02XEE02C	FIRST FLOOR	770 2200	X	43		
02XEE03C	SECOND FLOOR	770 2200	X	43		
02XEE04C	THIRD FLOOR	770 2200	X	43		
02XEE05C	FOURTH FLOOR	770 2200	X	43		
02XEE06C	TOP FLOOR	770 1450	X	4		
TOTAL OF SERVICE AND COSTS B EXCLUDING VAT						

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SERVICE FEES AND COSTS SUMMARY

TOTAL OF SERVICE FEES AND COSTS A	R	X	R
		24	
TOTAL OF SERVICE FEES AND COSTS B	R	X	R
		8	
TOTAL OF SERVICE AND COSTS A and B for contract period EXCLUDING VAT			R

AMOUNT IN WORDS _____

Where there is a discrepancy between the amount in figures and the amounts in words, the amount in words shall govern.

Escalation after 12 months on consumables will be determined by CPI, while labour will be subjected to Statutory Labour increase in December of that year.

Kindly note that the Bidder must please quote a firm price for the first twelve months of labour. Labour and consumable increase will be applicable from 2015.

Bidders are obligated to supply the percentage breakdown of the presented price (this information is mandatory, failing to supply this information, your bid may be disqualified).

Description	Percentage
Labour	%
Consumables & equipment	%
Profit / Margin	%
Total	

Consumables and Equipment portion to be based on CPI as at ruling date (contract inception date)

Labour portion to be based on the Statutory Labour increase as per government gazette at ruling date

Respondent's Signature

Date & Company Stamp

Notes to Pricing:

- a) All Prices must be quoted in South African Rand, exclusive of VAT
- b) To facilitate like-for-like comparison bidders must submit pricing strictly in accordance with this price schedule and not utilise a different format. Deviation from this pricing schedule could result in a bid being disqualified.
- c) Please note that should you have offered a discounted price(s), Transnet will only consider such price discount(s) in the final evaluation stage if offered on an unconditional basis.

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Section 3

STANDARD TERMS AND CONDITIONS FOR THE SUPPLY OF GOODS OR SERVICES TO TRANSNET

A Supplier/Service Provider shall be obliged to adhere to the Standard Terms and Conditions for the Supply of Goods and Services to Transnet as expressed hereunder. Should the Respondent find any condition(s) unacceptable, it should indicate which condition(s) is/are unacceptable and offer an alternative(s). A Quotation submitted by a Respondent will be subjected to review and acceptance or rejection of its proposed contractual terms and conditions by Transnet's Legal Counsel, prior to consideration for an award of business.

1 SOLE AGREEMENT

Unless otherwise agreed in writing, these terms [**Terms** and each **Term**] and Transnet's purchase order(s) [**Order** or **Orders**] represent the only conditions upon which Transnet SOC Ltd [**Transnet**] procures goods [**the Goods**] or services [**the Services**] specified in the Order from the person to whom the Order is addressed [**the Supplier/Service Provider**]. Transnet does not accept any other conditions which the Supplier/Service Provider may specify, unless otherwise agreed to by Transnet in writing. In the event of any inconsistency between these Terms and any Order, these Terms shall take precedence.

2 CONFORMITY WITH ORDER

Goods/Services shall conform strictly with the Order. The Supplier/Service Provider shall not vary the quantities specified and/or the specification, if any, stipulated in the Order, without the prior written consent of Transnet. The Supplier/Service Provider warrants that the Goods/Services shall be fit for their purpose and of satisfactory quality.

3 DELIVERY AND TITLE

3.1 The delivery dates and addresses are those in the Order. Time shall be of the essence in respect of the Supplier's/Service Provider's obligations under the Order.

3.2 The Supplier/Service Provider will not be excused for delay in delivery or performance except due to circumstances outside its control and then only subject to the Supplier/Service Provider having notified Transnet in writing on becoming aware of such circumstances. Transnet may terminate an Order, in whole or in part, without incurring any liability to the Supplier/Service Provider if such a delay becomes, in Transnet's absolute opinion, significant.

3.3 If on delivery, the Goods/Services do not conform to the Order, Transnet may reject the Goods/Services and the Supplier/Service Provider shall promptly rectify any defects or in Transnet's opinion, supply appropriate replacement Goods/Services at the Supplier's/Service Provider's expense within the specified delivery times, without any liability due by Transnet.

4 PRICE AND PAYMENT

4.1 Prices specified in an Order cannot be increased. Payment for the Goods/Services shall be made by Transnet against an original undisputed invoice(s) [a Tax Invoice], supporting documentation and month-end statement from the Supplier/Service Provider. Tax Invoices plus supporting documentation shall be posted to the address shown in the Order.

4.2 Payment of the Supplier's/Service Provider's valid Tax Invoice(s) will be made by Transnet in the South African currency and on the terms stated in the Order, the standard payment terms being 30 [thirty] days from date of receipt by Transnet of a month-end statement, unless otherwise agreed to in writing. Transnet shall arrange for payment of such Tax Invoices and any pre-authorised additional expenses incurred, provided that the authorised expenses are supported by acceptable documentary proof of expenditure incurred [where this is available]. Any amounts due in terms of these Terms shall be paid to the Supplier/Service Provider, taking into account any deduction or set-off and bank charges.

5 PROPRIETARY RIGHTS LIABILITY

If any allegations should be made or any claim asserted against Transnet that ownership of, or any act or omission by Transnet in relation to Goods/Services or any written material provided to Transnet relating to any Goods/Services or pursuant to an Order being a violation or infringement of any third party's contractual, industrial, commercial or intellectual property rights including but not limited to any patent, registered design, design right, trade mark, copyright or service mark on any application thereof, the Supplier/Service Provider hereby indemnifies Transnet against and holds it harmless from any and all losses, liabilities, costs, claims, damages and expenses [including any legal fees] arising directly or indirectly from such allegation or claim provided that this indemnity shall not apply where the allegation or claim arises solely as a result of the Supplier/Service Provider following a design or process originated and furnished by Transnet. The Supplier/Service Provider shall either

- a) procure for Transnet the right to continue using the infringing Goods; or
- b) modify or replace the Goods/Services so that they become non-infringing,

provided that in both cases the Goods/Services shall continue to meet Transnet's requirements and any specifications stipulated in the Order. Should neither option be possible, the Supplier/Service Provider may remove, with Transnet's prior written consent, such Goods/Services and will pay to Transnet a sum equivalent to the purchase price. If Transnet refuses to give such consent, the Supplier/Service Provider shall have no liability in respect of any continued use of the infringing Goods/Services after Supplier's/Service Provider's prior written request to remove the same.

6 PROPRIETARY INFORMATION

All information which Transnet has divulged or may divulge to the Supplier/Service Provider and any information relating to Transnet's business which may have come into the Supplier's/Service Provider's possession whilst carrying out an Order, and the existence of the Order, shall be treated by the Supplier/Service Provider as confidential information and shall not, without Transnet's prior written consent, be disclosed to any third party, or be used or copied for any purposes other than to perform the Order. This clause does not apply to information which is public knowledge or available from other sources other than by breach of this Term. Upon request by Transnet, the Supplier/Service Provider shall return all materials issued pursuant to the Order and, pending this, shall protect Transnet's rights in any such materials. Such confidential information shall at all material times be the property of Transnet.

7 PUBLICITY

The Supplier/Service Provider shall not name Transnet or use its trademarks, service marks [whether registered or not] or Goods in connection with any publicity without Transnet's prior written consent.

8 TERMINATION OF ORDER

- 8.1 Transnet may cancel an Order in whole or in part at any time upon at least 7 [seven] days' written notice to the Supplier/Service Provider, or when there is a change in control of the Supplier/Service Provider or the Supplier/Service Provider commits any serious breach or any repeated or continued material breach of its obligations under these Terms and/or Order or shall have been guilty of conduct tending to bring itself into disrepute, or written notice to the Supplier/Service Provider when such work on the Order shall stop.
- 8.2 Transnet shall pay the Supplier/Service Provider a fair and reasonable price for justified work in progress, where such price reflects only those costs not otherwise recoverable by the Supplier/Service Provider, at the time of termination, and the Supplier/Service Provider shall give Transnet full assistance to check the extent of such work in progress. Payment of such price shall be in full and final satisfaction of any claims arising out of such termination and upon such payment the Supplier/Service Provider shall deliver to Transnet all work, including any materials, completed or in progress. The sum payable to the Supplier/Service Provider under this clause will not in any event exceed the total amount that would have been payable to the Supplier/Service Provider had the Order not been terminated.
- 8.3 In the event of termination the Supplier/Service Provider must submit all claims within 2 [two] months of termination after which time claims will only be met in what Transnet considers exceptional circumstances.
- 8.4 If the Goods or services are not provided in accordance with an Order, the Order shall be deemed terminated and the Supplier/Service Provider shall compensate Transnet for any costs incurred in obtaining substitute Goods or any damage caused due to the failure or delay in the delivery.

9 ACCESS

The Supplier/Service Provider shall be liable for the acts, omissions and defaults of its personnel or agents who, for the purposes of the Order, shall be treated as if they are the Supplier's/Service Provider's employees. The Supplier/Service Provider shall ensure that any such personnel or agents, whilst on Transnet's premises, shall comply with Transnet's health and safety, security and system security rules and procedures as and where required.

10 WARRANTY

The Supplier/Service Provider warrants that it is competent to supply the Goods/Services in accordance with these Terms to the reasonable satisfaction of Transnet and that all Goods/Services delivered under the Order: (a) conform and comply in all relevant legislation, standards, directives and orders related to *[inter alia]* the Goods/Services in force at the time of delivery, and to any specifications referred to in the Order; (b) will not cause any deterioration in the functionality of any Transnet equipment; and (c) do not infringe any third party rights of any kind. The Supplier/Service Provider hereby indemnifies Transnet against all losses, liabilities, costs, claims, damages, expenses and awards of any kinds incurred or made against Transnet in connection with any breach of this warranty.

11 INSOLVENCY

If the Supplier/Service Provider shall have a receiver, manager, administrator, liquidator or like person appointed over all or any part of its assets or if the Supplier/Service Provider compounds with its creditors or passes a resolution for the winding up or administration of the Supplier/Service Provider, Transnet is at liberty to terminate the Order or Orders forthwith, or at its option, to seek performance by any such appointed person.

12 ASSIGNMENT

The Supplier/Service Provider shall not assign its obligations under an Order without Transnet's prior written consent, which consent shall not be unreasonably withheld or delayed.

13 NOTICES

Notices under these Terms shall be delivered by hand to the relevant addresses of the parties in the Order or may be served by facsimile or by email, in which event notice shall be deemed served on acknowledgement of receipt by the recipient.

14 LAW

Orders shall be governed by and interpreted in accordance with South African law and any disputes arising herein shall be subject to South African arbitration under the rules of the Arbitration Foundation of South Africa, which rules are deemed incorporated by reference in this clause. The reference to arbitration shall not prevent Transnet referring the matter to any South African courts, having jurisdiction, to which the Supplier/Service Provider hereby irrevocably submits but without prejudice to Transnet's right to take proceedings against the Supplier/Service Provider in other jurisdictions and/or obtaining interim relief on an urgent basis from a court of competent jurisdiction pending the decision in other courts or from instituting in any court of competent jurisdiction any proceedings for an interdict or any other injunctive relief. If the Supplier/Service Provider does not have a registered office in the South Africa it will at all times maintain an agent for service of process in South Africa and shall give Transnet the name and address of such agent as such may be amended, in writing, from time to time.

15 GENERAL

Completion or termination of an Order shall be without prejudice to any Term herein which by its nature would be deemed to continue after completion or termination. Headings are included herein for convenience only. If any Term herein be held illegal or unenforceable, the validity or enforceability of the remaining Terms shall not be affected. No failure or delay by Transnet to enforce any rights under these Terms will operate as a waiver thereof by Transnet. All rights and remedies available to either party under these Terms shall be in addition to, not to the exclusion of, rights otherwise available at law.

16 COUNTERPARTS

These Terms and conditions may be signed in any number of counterparts, all of which taken together shall constitute one and the same instrument. Any party may enter into this agreement by signing any such counterpart.

By signing this RFQ document, the Respondent is deemed to acknowledge that he/she has made himself/herself thoroughly familiar with all the conditions governing this RFQ, including those contained in any printed form stated to form part hereof and Transnet SOC Ltd will recognise no claim for relief based on an allegation that the Respondent overlooked any such condition or failed to properly take it into account for the purpose of calculating quoted prices or otherwise.

SIGNED at _____ on this _____ day of _____ 20__

.....
SIGNATURE OF RESPONDENT'S AUTHORISED REPRESENTATIVE

NAME: _____

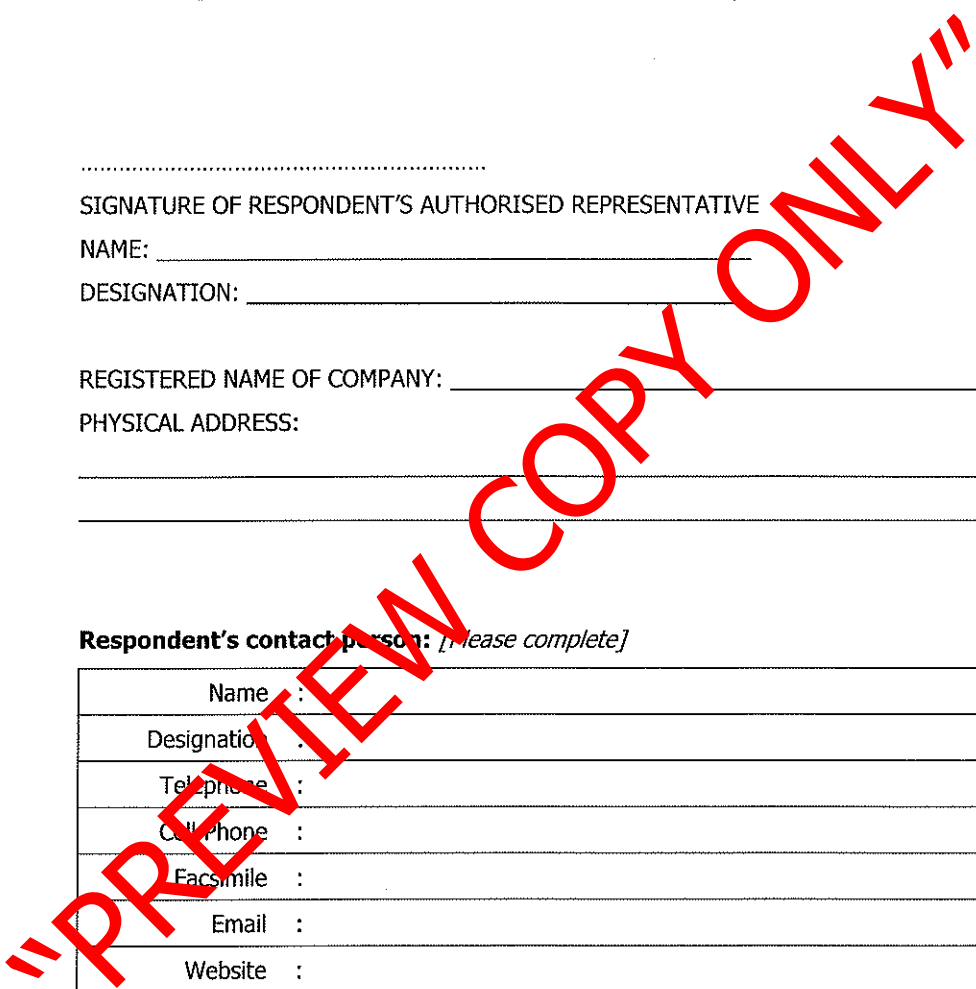
DESIGNATION: _____

REGISTERED NAME OF COMPANY: _____

PHYSICAL ADDRESS:

Respondent's contact person: [Please complete]

Name :	
Designation :	
Telephone :	
Cell Phone :	
Facsimile :	
Email :	
Website :	



**Transnet urges its clients, suppliers and the general public
to report any fraud or corruption to
TIP-OFFS ANONYMOUS : 0800 003 056**

Respondent's Signature

Date & Company Stamp

Section 4
GENERAL BID CONDITIONS [SERVICES]

Copy is available on request.

"It is the responsibility of the Bidder to ensure they are familiar with the General Bid Conditions."

"PREVIEW COPY ONLY"

Section 5.
STANDARD TERMS AND CONDITIONS OF CONTRACT FOR THE PROVISION
OF SERVICES TO TRANSNET

Copy available on request.

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Section 6.

CERTIFICATE OF ACQUAINTANCE WITH SPECIFICATIONS

I/We

_____ do hereby certify that I/we acquainted myself/ourselves with all the documentation comprising the Specifications for the carrying out of the proposed Services for which I/we submitted my/our Proposal.

I/We furthermore agree that Transnet SOC Ltd shall recognise no claim from me/us for relief based on an allegation that I/we overlooked any provisions of the Specifications or failed to take it into account for the purpose of calculating my/our offered prices or otherwise.

I/We confirm having been advised that a signed copy of this Schedule can be submitted in lieu of the Specifications as confirmation in terms of the Returnable Schedule.

SIGNED at _____ on this _____ day of _____ 20__

SIGNATURE OF WITNESS

SIGNATURE OF RESPONDENT

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Section 7:

CERTIFICATE OF ATTENDANCE OF SITE BRIEFING – RFQ BLE52730

It is hereby certified that –

1. _____

2. _____

Representative(s) of _____ [name of entity]

attended the RFP briefing in respect of the proposed Services to be rendered in terms of this RFP on _____ 20____

TRANSNET'S REPRESENTATIVE

RESPONDENT'S REPRESENTATIVE

DATE _____

DATE _____

EMAIL _____

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SECTION 8**Transnet Supplier Declaration / Application**

The Financial Director or Company Secretary

Transnet Vendor Management has received a request to load your company on to the Transnet vendor database. Please furnish us with the following to enable us to process this request:

1. Complete the "Supplier Declaration Form" (SDF) on page 2 of this letter
2. **Original** cancelled cheque **OR** letter from the bank verifying banking details (**with bank stamp**)
3. **Certified** copy of Identity document of Shareholders/Directors/Members (where applicable)
4. **Certified** copy of certificate of incorporation, CM29 / CM9 (name change)
5. **Certified** copy of share Certificates of Shareholders, CK1 / CK2 (if CC)
6. A letter with the company's letterhead confirming physical and postal addresses
7. **Original** or **certified** copy of SARS Tax Clearance certificate and Vat registration certificate
8. A signed letter from the Auditor / Accountant confirming most recent annual turnover and percentage black ownership in the company **AND/OR** BBBEE certificate and detailed scorecard from an accredited rating agency (SANAS member).

NB: **Failure to submit the above documentation will delay the vendor creation process.**
 • Where applicable, the respective Transnet business unit processing your application may request further information from you. E.g. proof of an existence of a Service/Business contract between your business and the respective Transnet business unit etc.

IMPORTANT NOTES:

- a) **If your annual turnover is less than R5 million**, then in terms of the DTI codes, you are classified as an Exempted Micro Enterprise (EME). If your company is classified as an EME, please include in your submission, a signed letter from your Auditor / Accountant confirming your company's most recent annual turnover is less than R5 million and percentage of black ownership and black female ownership in the company **AND/OR** BBBEE certificate and detailed scorecard from an accredited rating agency (e.g. permanent SANAS Member), should you feel you will be able to attain a better BBBEE score.
- b) **If your annual turnover is between R5 million and R35million**, then in terms of the DTI codes, you are classified as a Qualifying Small Enterprise (QSE) and you claim a specific BBBEE level based on any 4 of the 7 elements of the BBBEE score-card, please include your BEE certificate in your submission as confirmation of your status.
NB: BBBEE certificate and detailed scorecard should be obtained from an accredited rating agency (e.g. permanent SANAS Member).
- c) **If your annual turnover is in excess of R35million**, then in terms of the DTI codes, you are classified as a Large Enterprise and you claim a specific BEE level based on all seven elements of the BBBEE general score-card. Please include your BEE certificate in your submission as confirmation of your status.
NB: BBBEE certificate and detailed scorecard should be obtained from an accredited rating agency (permanent SANAS Member).
- d) **To avoid PAYE tax being automatically deducted from any invoices received from you**, you must also contact the Transnet person who lodged this request on your behalf, so as to be correctly classified in terms of Tax legislation.
- e) Unfortunately, **No payments can be made to a vendor** until the vendor has been registered, and no vendor can be registered until the vendor application form, together with its supporting documentation, has been received and processed.
- f) **Please return the completed Supplier Declaration Form (SDF) together with the required supporting documents mentioned above to the Transnet Official who is intending to procure your company's services/products in order that he/she should complete and Internal Transnet Departmental Questionnaire before referring the matter to the appropriate Transnet Vendor Master Office.**

Regards,
Transnet Vendor/Supplier Management .Contact people Carol tell: 021 940-3846 fax 021 940-3883.



Supplier Declaration Form

Company Trading Name							
Company Registered Name							
Company Registration Number Or ID Number If A Sole Proprietor							
Form of entity	CC	Trust	Pty Ltd	Limited	Partnership	Sole Proprietor	
VAT number (if registered)							
Company Telephone Number							
Company Fax Number							
Company E-Mail Address							
Company Website Address							
Bank Name				Bank Account Number			
Postal Address						Code	
Physical Address						Code	
Contact Person							
Designation							
Telephone							
Email							
Annual Turnover Range (Last Financial Year)	< R5 million		R5-35 million		> R35 million		
Does Your Company Provide	Products		Services		Both		
Area Of Delivery	National		Provincial		Local		
Is Your Company A Public Or Private Entity				Public		Private	
Does Your Company Have A Tax Directive Or IRP30 Certificate				Yes		No	
Main Product Or Service Supplied (E.G.: Stationery/Consulting)							
BEE Ownership Details							
% Black Ownership	% Black women ownership		% Disabled person/s ownership				
Does your company have a BEE certificate	Yes		No				
What is your Broad based BEE status (Level 1 to 9 / Unknown)							
How many personnel does the firm employ	Permanent		Part time				
Transnet Contact Person							
Contact number							
Transnet operating division							
Duly Authorised To Sign For And On Behalf Of Firm / Organisation							
Name				Designation			
Signature				Date			
Stamp And Signature Of Commissioner Of Oath							
Name				Date			
Signature				Telephone No.			

Respondent's Signature

Date & Company Stamp

RFQ BLE/52831**OFFICE AND DOMESTIC CLEANING SERVICES AT THE TRANSNET PARK AND BELCON OFFICES AND TERMINAL YARD BELLVILLE FOR A PERIOD OF 24 MONTHS****1. PROJECT SPECIFICATION****1.1 SCOPE OF WORK**

The service required is for Office and Domestic Cleaning at various Transnet assets for Real Estate Management in Bellville

1.2 MATERIAL AND EQUIPMENT

The successful contractor shall supply all necessary cleaning material and equipment for the proper cleaning of the offices and toilet facilities as required.

White 1st grade toilet paper and roller towel must be supplied.

Soft soap is to be supplied to each wash hand basin.

1.3 WINDOW CLEANING

Wash window frames internally and externally with detergent and allow time to dry.

Polish brass window fittings with brass cleaning agent / polish.

Wipe glass surface with damp cloth to remove surface grime.

Then clean glass surface with window cleaning agent and buff till shining.

This cleaning method is also to be applied to all internal glass panelling and glass door panelling.

1.3 A WINDOW CLEANING : HIGH RISE BUILDINGS

As this is a **high rise** building the windows has to be cleaned on a **quarterly** basis internally and externally. The requirement of **rope access** to clean the external windows has to be included in the contract price. As this is a specialist item the contractor is to outsource this service to a registered supplier. The cost of such a service is to be added to the contended price. This agreement with the external supplier is for the cost of the contender and not Transnet directly. The windows on the ground floor and the flat in the case of the Transnet Park are excluded from this exercise as no rope access is required here.

1.4 DEEP CLEAN

Deep cleaning must be done every month.

Deep clean – shower cubicles.

All tile surfaces are to be stripped by using a recognized bacterial stripper. SANS Approved.

Once surface has been washed it must be allowed to dry.

Lastly tiled surfaces must be sprayed with an anti-fungal spray. SANS Approved.

Shower mats is to be disinfected in this cleaning process by washing / scrubbing with an anti-fungal cleaner and allowed to dry by leaving in sun for approximately an hour.

1.5 PEST CONTROL

The Contractor has to allow for *insecticidal spray for flying and crawling* insects on an ad-hoc basis and any arrangements to have the areas vacated should be communicated with the Managers in Charge of that specific building. Notice should be given to the contract manager for control of any pest or vermin *over and above the flying and crawling insects mentioned above*, needing pest control as a specialist service. *The provision of this service will be done by Transnet staff.*

1.6 WASHING OF DISHES

It is requested that the contractor makes allowance for cleaning of the tea cup and utensils at two periods where possible. The times are not set but requested to be at 11:00 and 14:00 each day. Cleaning of dishes for functions and meetings other than the normal tea break are for the account of the tenants and arrangement should be made with the contractor to provide a service and an estimate for the client to approve. The cost to have the contractor supply such a service is a separate agreement with this tenant and not part of this contract.

1.7 EMPTYING OF REFUSE BINS (WHEELIE BINS)

The emptying of refuse bins is part of the duty of the contractor; these bins must be placed in a position where it can be collected by the municipal vehicle. The bins must be cleaned and sanitized on a weekly basis.

1.8 SUPPLY AND SERVICE SHE BINS

As this is a specialist item the contractor is to outsource this service to a registered hygiene service provider / supplier. The cost of such a service is to be added to the contended price. This agreement with the external supplier is for the cost of the contractor and not Transnet directly.

1.9 EXCLUSION OF CONSULTANTS

This exclusion clause is merely added to exclude any agencies from securing contracts and then sub-contracting the work to lesser companies or private individuals, it is in the interest of Transnet and the contenders that are currently operating in the Hygiene and Domestic cleaning environment.

In this instance only the listed services are permitted.

A company trading in the Hygiene Environment to supply and service of She Bins

The services of a company supplying rope access for external window cleaning

1.10 VOLUMES FOR CALCULATIONS

Below is a guide to the amount of consumables required per month for each location.

NAME	Area in m2	Toilet Paper	Roller Towel	Air Sanitizer	SHE Bins	Liquid Soap
TRANSNET PARK						
02WEE01C GROUND FLOOR	1040	8	6	3	2	3
02WEE02C FIRST FLOOR	919	85	4	2	1	5
02WEE03C SECOND FLOOR	919	85	4	2	1	5
02WEE04C THIRD FLOOR	919	85	4	2	1	5
02WEE05C FOURTH FLOOR	919	85	4	2	1	5
02WEE06C FIFTH FLOOR	919	85	4	2	1	5
02WEE07C SIXTH FLOOR	919	85	4	2	1	5
02WEE08C SEVENTH FLOOR	919	85	4	2	1	5
02WEE08C FLAT ON ROOF	129	15	2	2	1	2
TRANSNET PARK CLIENT CENTRE						
02BEE62C GYMNASIUM	180.01	48	2	2	2	3
02BEE28 OFFICE AND TOILETS	391.29	48	4	2	2	3
BELCON BUILDING						
02XEE01C GROUND FLOOR	1385	60	3	3	2	3
02XEE02C FIRST FLOOR	1085	80	3	2	2	2
02XEE03C SECOND FLOOR	1085	80	3	2	2	2
02XEE04C THIRD FLOOR	1085	80	3	2	2	2
02XEE05C FOURTH FLOOR	1085	80	3	2	2	2
02XEE06C TOP FLOOR	120	0	0		0	0
BELCON TERMINAL						
02BEE48C TERMINAL ENTRANCE	166	30	1	0	1	1
02BEE44C OFFICE MESS / ABLUTION	334	90	2	2	1	3
02BEE40C MESS / ABLUTION	23	15	2	2	1	1

02BEE53C	OFFICE	20	15	2	0	0	1
02BEE50C	OFFICE/WORKSHOP	146	20	1	0	1	1
02BEE46C	FEUL OFFICE	32	10	1	0	0	1
02YEE04C	SECURITY GATE OFFICE	67	20	1	1	0	3
02BEE45C	1ST AID ROOM / TOILET	28	4	1	2	1	1
	OVERHEAD CRANE NO 1	23	8	1	0	0	1
	OVERHEAD CRANE NO 2	23	8	1	0	0	1

1.11 CLEANING SCHEDULE

The list below is the frequency that Transnet requires the contractor to do the cleaning of the specified items.

TOILETS AND MESSROOMS	DAILY	WEEKLY	MONTHLY
Clean basins & taps	Twice		
Clean toilet pans & seat	Twice		
Clean urinals	Twice		
Clean windows			Quarterly
Deep clean shower			✓
Clean shower	✓		
Dust walls		✓	
Dust window sills		✓	
Empty the bins (by a registered supplier)			✓
Empty waste bins	✓		
Move and clean behind items			✓
Place deo-blocks (men's toilet urinals)		✓	
Polish floors		✓	
Refill condom dispenser (as required)	✓		
Refill roller towel (as required)			✓
Refill soap dispenser (as and when required)	✓		
Refill toilet paper	✓		
Remove cobwebs with duster	✓		
Shine doors		✓	
Shine polished surfaces - WOODEN		✓	
Sweep floor surfaces	✓		
Wash floors - VINYL FLOOR SURFACES		✓	

Wipe skirting boards		✓	
Wipe wall tiles		✓	
Shine mirrors	✓		
KITCHEN	DAILY	WEEKLY	MONTHLY
Clean basins & taps	Twice		
Clean kitchen sink / wash dishes	Twice		
Clean windows			Quarterly ✓
Dust furniture / polish			
Dust walls			✓
Dust window sills			
Move and clean behind items			✓
Shine polished surfaces - WOODEN		✓	
KITCHEN	DAILY	WEEKLY	MONTHLY
Sweep floor surfaces	✓		
Wash floors - VINYL / CERAMIC TILES		✓	
Shine doors		✓	
Shine polished surfaces		✓	
Wipe skirting boards		✓	
Wipe table surfaces	✓		
Wipe wall tiles	✓		
Empty waste bins	✓		
OFFICES, HALLWAYS AND PASSAGES	DAILY	WEEKLY	MONTHLY
Clean windows			✓
Dust furniture		✓	
Dust walls			✓
Dust window sills		✓	
Move and clean behind items			✓
Polish floors			✓
Remove cobwebs with duster		✓	
Shine doors			✓
Shine polished surfaces		✓	
Sweep floor surfaces	✓		
Vacuum carpets		✓	
Wipe skirting boards		✓	
Wipe table surfaces	✓		
Wipe wall tiles		✓	
Empty waste bins	✓		

Respondent's Signature

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LIFTS	DAILY	WEEKLY	MONT HLY
Shine doors	twice		
Shine polished surfaces	once		
Sweep floor surfaces	twice		
Clean mirrors	twice		
Polish wall panelling		once	
Sanitize lifts	twice		
GYMNASIUM CLEANING PROCEDURE SAME AS FOR TOILETS	DAILY	WEEKLY	MONT HLY

2. SPECIAL CONDITIONS

2.1 GENERAL

2.1.1 Storage Facility

A storage facility will be made available if required. This is for a lockable place to store material and equipment.

2.1.2 Defects

All defects must be reported daily to Mr. DAWID ARNOLDUS on facsimile no. (021) 940-2903 or on telephone no. (021) 940-2107.

2.2 PRICING

Payments will be made monthly in arrears, within (30) days after the receipt of a Tax Invoice.

No provision shall be entertained for any wage increases during the contract period.

2.3 DURATION OF CONTRACT

This contract is provisionally for a period of 24 months.

2.4 TIME TO COMPLETE THE WORK AND PENALTIES

The successful bidder shall be required to complete the whole of the work, as set out in the Project Specification. As this work is for a services based type of work and is to be completed in a cycle of thirty (30) days, correction to the defective work or complaint has to be completed within 24 hours. Transnet Freight Rail will enter into a Service Level Agreement with the successful bidder.

2.5 WORKING HOURS

Working hours are between 07:30 and 16:00 - Mondays to Fridays (Excluding public holidays).

2.6 DAMAGE TO PROPERTY AND/OR SERVICES

The Contractor shall take adequate precaution against damage to existing assets and injury to persons

during the course of the contract. The successful bidder will be responsible for the repairs and/or the costs incurred in such repairs to any damages caused to Transnet's property by the successful bidders staff for the carrying out of the required work.

2.7 COMPLIANCE WITH STATUTES

The successful bidder shall comply with the provisions of.

- i) Act 130 of 1993, Compensation of Occupational Injuries and Diseases Act
- ii) Act 85 of 1993, Occupational Health and Safety Act.
- ii) Basic Conditions of Employment Act (BCEA) No 75 of 1997

2.8 SITE INSTRUCTION BOOK

A site instruction book (with triplicate pages) must be in the possession of the contractor for each building to receive instructions or the recording of complaints.

2.9 STAFF MATTERS

2.9.1 Supervision

The contractor has to have a supervisor on site at all times. This supervisor will be the person that reports to the contractor. Transnet representative will communicate with only this delegated person regarding inspections and / or defective work / workmanship. Transnet's representatives will not be acting as supervisors to the contractors staff. Supervisor is a senior member of the cleaning staff.

2.9.2 Staff Compliment

The full staff compliment as quoted in the RFQ document must be present at all times on site. Staff must be on duty for the full day as per Transnet working day. This means the number of people on duty from the contractor staff compliment on site during normal working hours. Working hours are between 07:30 and 16:00 – Mondays to Fridays (Excluding public holidays).

TRANSNET PARK	1 Supervisor	7 Female	2 Male
BELCON BUILDING	0 Supervisor	3 Female	1 Male

2.9.3 **Relief Staff**

The contractor is to provide temporary staff as relief for any period of absenteeism and illness. It is required that the replacement person be on site by 10:00 on notice by supervisor. Failure to have a replacement person on duty will mean that the contractor will have to alter his tax invoice to make allowance for the period not covered by his personnel. It is in the interest of the contractor to keep accurate records of attendance of staff.

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