

Transnet Freight Rail
an Operating Division of
TRANSNET LIMITED (Registration No. 1990/000900/06)

REQUEST FOR PROPOSAL ("RFP") RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

24th January 2011 **ISSUE DATE**

CLOSING DATE 08th February 2011

30th April 2011 **OPTION VALIDITY DATE**

CLOSING TIME 10H00

BRIEFING SESSION:

A briefing session will be held at the following venue:

Time 11H00 To 13H00

Date January 2011

Venue Barongwa Boardroom

Ground Floor

Inyanda House 2

13-15 Girton Road, Parktown

Johannesburg

PLEASE NOTE THAT LATE RESPONSES AND THOSE DELIVERED OR POSTED TO THE INCORRECT ADDRESS WILL BE DISQUALIFIED.

Respondent's Signature	1	Date and Company Stamp



RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

SCHEDULE OF DOCUMENTS

Section

- 1. Notice to Bidders
- 2. Proposal Form
- 3. Resolution of Board of Directors (Respondent's Representative)
- 4. Certificate of Acquaintance with RFP Documents
- 5. Pricing and Delivery Schedule
- 6. General Tender Conditions (CSS5 Goods)
- 7. Standard Terms and Conditions of Contract (US7 Goods)
- 8. Specifications
- 9. Attendance Certificate
- 10. Non-Disclosure Agreement
- 11. Supplier Code of Conduct
- 12. Supplier Declaration



RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

NOTICE TO BIDDERS

Proposals are requested from interested persons, companies, close corporations or enterprises (hereinafter referred to as the "**Respondent(s)**") to supply the above-mentioned requirement(s) to Transnet

On or after Monday 24 January 2011 the RFP documents may be inspected at, and are obtainable from the office of Transnet Freight Rail, Tender Advice centre Ground Floor, Inyanda No.1 Building, 21 Wellington Road, Parktown, Johannesburg. During office hours 8:00 to 15:00, and a non-refundable tender fee R250.00 is applicable per tender. Payment is to be made to Transnet Freight Rail Standard Bank Account No 203158598 Branch code 004805. The deposit slip must reflect the RFP No and the Company name. Receipt to be presented at collection of the tender document.

NOTE 1.1 This amount is not refundable.

For specific queries before the closing of the RFP, the following Transnet employee(s) may be contacted:

Name : Tarryn Foster

Division : Supply Chain Services

Email : <u>Tarryn.Foster@transnet.net</u>

Tel : (011) 584-0602 / 083 458 1040

1. Proposals <u>in Duplicate plus a CD copy</u> must reach the Chairperson, Transnet Acquisition Council before the closing hour on the date shown below, and must be enclosed in a sealed envelope which must have inscribed on the outside:

Rfp No : HOAC_JHB_0000006920

Description : The provision of web intelligence and xcelsius skills for a period of two

years (24 Months).

Closing Date And Time : Tuesday 08th February 2011 @ 10h00

Closing address (refer options paragraph 4 below)

Respondent's Signature	3	Date and Company Stamp



4. DELIVERY INSTRUCTIONS FOR THIS RFP

- 4.1 <u>If posted,</u> the envelope must be addressed to the Chairperson, Transnet Acquisition Council, P.O. Box 4244, Johannesburg 2000 and must be dispatched in time for sorting by the Post Office to reach the Chairperson before the closing time of the RFP. In the event of the late receipt of a Proposal, the Respondent's franking machine impression will not be accepted as proof that the response was posted in time.
- 4.2 <u>If delivered by hand</u>, the envelope is to be deposited in the TRANSNET tender box which is located at , Inyanda No 1, Ground Floor , 21 Wellington Road Parktown, and should be addressed as follows:

THE CHAIRPERSON
TRANSNET FREIGHT RAIL ACQUISITION COUNCIL
GROUND FLOOR
TENDER BOX
Inyanda No 1
21 Wellington Road
Parktown

The measurements of the "tender slot" are 500mm wide x 100mm high, and Respondents must please ensure that response documents or files are not larger than the above dimensions. Responses which are too bulky (i.e. more than 100mm thick) must be split into two or more files, and placed in separate envelopes.

It should also be noted that the above tender box is located at the main entrance and is accessible to the public 24 hours per day, 7 days a week.

4.3 <u>If dispatched by courier</u>, the envelope must be addressed as follows and delivered to the Office of The Secretary, Transnet Acquisition Council and a signature obtained from that Office.

THE CHAIRPERSON
TRANSNET FREIGHT RAIL ACQUISITION COUNCIL
GROUND FLOOR
21 WELLINGTON ROAD
PARKTOWN

- 5. Please note that this RFP closes punctually at 10:00 on Tuesday 08th February 2011.
- **6.** If responses are not posted or delivered as stipulated herein, such responses will not be considered and will be treated as "UNRESPONSIVE."
- 7. NO EMAIL OR FACSIMILE RESPONSES WILL BE CONSIDERED.
- **8.** The responses to this RFP will be opened as soon as practicable after the expiry of the time advertised for receiving them.
- **9.** Transnet shall not, at the opening of responses, disclose to any other company any confidential details pertaining to the Proposals / information received, i.e. pricing, delivery, etc. The names and location of the Respondents will, however, be divulged to other Respondents upon request.

Respondent's Signature	4	Date and Company Stamp



- **10.** Envelopes must not contain documents relating to any RFP other than that shown on the envelope. All envelopes must reflect the return address of the Respondent on the reverse side.
- 11. No slips are to be attached to the response documents. Any additional conditions must be embodied in an accompanying letter. Subject only to clause 22 (*Alterations made by the Respondent to Tendered Prices*) of the General Tender Conditions, alterations, additions or deletions must not be made by the Respondent to the actual RFP documents.

12.

BROAD-BASED BLACK ECONOMIC EMPOWERMENT ("BBBEE")

TRANSNET fully endorses and supports the South African Government's Broad-Based Black Economic Empowerment Programme and it is strongly of the opinion that all business enterprises have an equal obligation to redress the imbalances of the past. TRANSNET would therefore prefer to do business with business enterprises who share these same values and who are prepared to contribute to meaningful BBBEE initiatives (including and not limited to enterprise development, subcontracting and Joint Ventures) as part of their tender response.

Transnet would accordingly allow a "preference" in accordance with the 10% preference system, as per the Preferential Procurement Policy Framework Act 5 of 2000 (as amended) to companies who provide a BBBEE accreditation Certificate. All procurement and disposal transactions in excess of R30000 will be evaluated accordingly. All transactions below R 30,000 will as far as possible be earmarked for EME's.

TRANSNET consequently urges Respondents (Large enterprises and QSE's – see below) to have themselves duly accredited by any one of the Accreditation Agencies <u>approved</u> by SANAS (South African National Accreditation System, under the auspices of the DTI).

In terms of Government Gazette No. 32467, Notice No. 810 dated 31 July 2009, as from 1 February 2010 only BBBE certificates issued by Accredited Verification Agencies of Verification Agencies that are in possession of a valid pre-assessment letter from South African National Accreditation System will be valid.

However accreditation certificates issued by non-accredited verification agencies before 01 February 2010 and which are still within their one (1) year validity period will still be acceptable, until their expiry date provided that the accreditation was done in accordance with the latest codes (i.e. those promulgated on 9 February 2007).

BBBEE Accreditation Certificates issued after the published date i.e. 01 February 2010, by a Verification Agency not approved by SANAS, will NOT be acceptable as from 01 February 2010.

Enterprises will be rated by such Accreditation Agencies based on the following:

- (a) Large Enterprises (i.e. annual turnover >R35 million):
 - > Rating level based on all 7 (seven) elements of the BBBEE scorecard
 - > Enterprises to provide BBBEE certificate and detailed scorecard (to be renewed annually)

Respondent's Signature	5	Date and Company Stamp



- (b) Qualifying Small Enterprises QSE (i.e. annual turnover >R5 million but <R35 million):
 - > Rating based on any 4 (four) of the elements of the BBBEE scorecard
 - > Enterprises to provide BBBEE certificate and detailed scorecard (to be renewed annually)
- (c) <u>Exempted Micro Enterprises EME (i.e. annual turnover <R5m are exempted from being rated or verified)</u>:
 - > Automatic BBBEE Level 4 rating, irrespective of race ownership, i.e. 100% BBBEE recognition
 - ➤ Black ownership >50% or Black Women ownership >30% automatically qualify as Level 3 BBBEE rating, i.e. 110% BBBEE recognition
 - ➤ EME's should provide documentary proof of annual turnover (i.e. audited financials) plus proof of Black ownership if Black ownership >50% or Black Women ownership >30% (to be renewed annually) from their Auditors / Accounting Officers

In addition to the above, Respondents who wish to enter into a Joint Venture (JV) or subcontract portions of the contract to BBBEE companies must state in their Tenders / Proposals the percentage of the total contract value which would be allocated to such BBBEE companies, should they be successful in being awarded any business. A rating certificate in respect of such BBBEE JV-partners and/or sub-contractors, as well as a breakdown of the distribution of the aforementioned percentage allocation must also be furnished with the tender response to enable Transnet to evaluate / adjudicate on all tenders received on a fair basis.

Each Respondent is required to furnish proof of its BBBEE status (Certificate and Detailed Scorecard) and ensure that the documentation is valid at the date of Tender Submission as stipulated above to TRANSNET.

Failure to submit your BBBEE Certificate and Detailed Scorecard will result in a score of zero being allocated for BBBEE evaluation.

Turno	er: Indicate your company's most recent annual turnover:	
	R	

- If annual turnover <R5m, please attach auditors / accounting officers letter confirming annual turnover and percentage black ownership as well as Black Women ownership
- If annual turnover >R5m please attach BBBEE certificate and detailed scorecard from an accredited rating agency.

The DTI has created an online **B-BBEE Registry** (http://www.dti.gov.za) in order to provide a central and standardized source of the B-BBEE status of all entities, and to facilitate the flow of this information amongst entities by providing a Unique Profile Number (UPN) per each listing. Existing and prospective suppliers are therefore urged to list their B-BBEE status on the DTI Registry. Hence, entities verified by DTI, will receive the following benefits:

Respondent's Signature	6	Date and Company Stamp



- Their BBBEE status will be verified and confirmed by the DTI, before listing on the Registry
- Listing on the Registry will provide suppliers the option to market themselves on the DTI B-BBEE Opportunities Network. This is a search engine that is designed to help businesses find B-BBEE compliant entities who match specific requirements in terms of the nature of services/goods provided, region, B-BBEE status or other search criteria.

Transnet supports this DTI initiative and will use the DTI Registry to verify prospective and existing suppliers' BBBEE credentials.

Kindly provide Transnet with your DTI B-BBEE UNIQUE PROFILE NUMBER with all tender submissions.

DTI BBBEE UNIQUE PROFILE NUMBER:		
	7	

Failure to submit your BBBEE information in terms of the above-mentioned clauses will result in a score of zero being allocated for BBBEE evaluation.

SOCIO-ECONOMIC OBLIGATIONS FOR FOREIGN RESPONDENTS 13.

Foreign Respondents' socio-economic obligations under this procurement programme will fall under the associated Government initiative, namely, the Competitive Supplier Development Programme ("CSDP") as developed by the Department of Public Enterprises, details of which are appended hereto at Annexure A.

COMMUNICATION 14.

Respondents are warned that a response will be liable to disqualification should any attempt be made by a Respondent either directly or indirectly to canvass any officer(s) or employee of Transnet in respect of this RFP between the closing date and the date of the award of the business.

A respondent may, however BEFORE THE CLOSING DATE AND TIME, direct any enquiries relating to the RFP to the Transnet employee as indicated in clause 2 above, and may also at any time after the closing date of the RFP, communicate with the Secretary of the Transnet Acquisition Council, at telephone number 011 544-9486 or fax no. 011 774-9760 on any matter relating to its RFP response.

15. RFP SCHEDULE

Respondents will be contacted as soon as practicable with a status update. At this time short-listed Respondents may be asked to meet with Transnet representatives at a location to be agreed.

INSTRUCTIONS FOR COMPLETING THE RFP

- Sign one set of documents (sign and date the bottom of each page). This set will serve as the legal (i) and binding copy. A duplicate set of documents is required. This second set can be a copy of the original signed Proposal.
- (ii) Both sets of documents to be submitted to the address specified above.
- The following returnable documents must accompany all Proposals: (iii)
 - Respondent's latest audited financial statements;

- Respondent's valid Tax C	learance Certificate.	
Respondent's Signature	7	Date and Company Stamp



- Respondents' valid BBBEE certificate or letter from auditer.
- A CD copy of your RFP Proposal.

17. COMPLIANCE

The successful Respondent (hereinafter referred to as the "Supplier") shall be in full and complete compliance with any and all applicable State and Local Laws and Regulations.

18. ADDITIONAL NOTES:

- All returnable documents as indicated in the Proposal Form (Section 3) must be returned with the response
- Respondents are to note that Proposals in which firm prices are quoted for the duration of any resulting contract may receive precedence over prices which are subject to adjustment
- Changes by the Respondent to its submission will not be considered after the closing date
- The person or persons signing the Proposal must be legally authorised by the Respondent to do so (Refer Section 4). A list of those person(s) authorised to negotiate on your behalf (if not the authorised signatories) must also be submitted along with the Proposal together with their contact details.
- All prices must be quoted in South African Rands
- Transnet reserves the right to undertake post-tender negotiations with selected Respondents or any number of short-listed Respondents and may wish to visit the Respondent's place of manufacture (works) during this process.

NB: Unless otherwise expressly stated, all Proposals furnished pursuant to this Request shall be deemed to be offers. Any exceptions to this statement must be clearly and specifically indicated. Transnet reserves the right to reject any or all offers.

FAILURE TO OBSERVE ANY OF THE AFOREMENTIONED REQUIREMENTS MAY RESULT IN A PROPOSAL BEING REJECTED

19. DISCLAIMERS

Respondents are hereby advised that Transnet is not committed to any course of action as a result of its issuance of this RFP and/or its receipt of a Proposal in response to it. In particular, please note that Transnet reserves the right to:

- modify the RFP's Goods and request Respondents to re-bid on any changes
- reject any Proposal which does not conform to instructions and specifications which are detailed herein
- disqualify Proposals submitted after the stated submission deadline
- not necessarily accept the lowest priced Proposal
- · reject all Proposals, if it so decides
- award a contract in connection with this Proposal at any time after the RFP's closing date
- award only a portion of the proposed Goods which are reflected in the scope of this RFP

Respondent's Signature	8	Date and Company Stamp



Date and Company Stamp

- · split the award of the contract between more than one Supplier
- · make no award of a contract

Kindly note that Transnet will not reimburse any Respondent for any preparatory costs or other work performed in connection with this Proposal, whether or not the Respondent is awarded a contract.

20. LEGAL REVIEW

Respondent's Signature

Any Proposal submitted by a Respondent is subject to review and negotiation of the proposed contract by Transnet's Legal Counsel, Respondents to complete this section:

Transnet's Legal Counsel. Re-	spondents to complete this section:
NAME OF RESPONDENTPHYSICAL ADDRESS	
	1
Respondent's contact person:	Name Designation Telephone Cell Phone Facsimile. Email Website.
Transi	net urges its clients, suppliers and the general public to report any fraud or corruption on the part of Transnet's employees to TIP-OFFS ANONYMOUS: 0800 003 056



RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

1. GENERAL INFORMATION

It is required that all Transnet operating divisions will be included in the scope of this Proposal.

The service provider(s) shall be fully responsible to Transnet for the acts and omissions of persons directly or indirectly employed by them.

The service provider(s) must provide the identified information requested and comply with the requirements stated in the RFP.

2. MANUFACTURERS

The Respondents must state hereunder the actual manufacturer(s) of the Goods tendered for:

RER(S):

	RFP ITEM NO.	NAME	ADDRESS (IN FULL)
(ii)	FOREIGN MANUFAC	CTURER(S):	
	RFP ITEM NO.	NAME	ADDRESS (IN FULL)

Respondent's Signature	10	Date and Company Stamp

LOCAL MANUFACTURER(S):



3. SUPPLIERS

(i)

4.

The Respondents must state the actual name(s) and address/addresses of the suppliers of the Goods for inspection purposes only:

RFP ITEM NO.	NAME	ADDRESS (IN FULL)
	- · · · · · · · ·	1.2.1.2.0
	^TIIDED(\$\:	
RFP ITEM NO.	NAME	ADDRESS (IN FULL)
		•
		•
IMPORTER CONTENT		
IMPORTED CONTENT		
in respect of each item tende	nereunder the value of the import red for:	ted content as well as the country of origin
RFP ITEM NO.	PORTION OF THE PRICE	COUNTRY REPRESENTING THE
		IMPORTED CONTENT
	e country is applicable to one iten	n, the Respondents must furnish this
Note: Where more than one information separatel	e country is applicable to one iten	
	e country is applicable to one iten	
	e country is applicable to one iten	
	e country is applicable to one iten	

6.

Respondent's Signature



Date and Company Stamp

NATIONAL RAILWAY SAFETY REGULATOR ACT 5.

In compliance with the National Railway Safety Regulator Act, 16 of 2002, the successful Respondent (the "Supplier") shall ensure that the Goods to be supplied to Transnet, under the terms and conditions of a contract between the parties, comply fully with the specifications as set forth in Section 10 (Specifications and Drawings) of this RFP, and shall thereby adhere to railway safety requirements and/or

regulati and du subcon and/or	ons. Permission the course tractor to comply its subcontractor to comply its subcontractor to confidential to the contractor to confidential to the contractor to confidential to the contractor to confidential to the confidenti	or the engageme of a contract, sl with the specifies shall grant Transi	ent of a subo hall be subo ed railway s net access,	contractor be editionally afety required during the	by the Sureview of term of the serm of the	ipplier, as f the cap and/or re the contra	applicable, ability of the gulations. ct, to review	, both initially he proposed The Supplied v any safety
Accept	activities, includir	ig the coordination	on or such a	ctivities aci	1055 ali p	arts or the	dyanizati	J ij.
	YES			NO				
SERVI	CE LEVELS				1			
•	department (no	tional account re sales represe re shall be a min	entatives 🎉	re neede	ed for	individual	departme	nt/locations).
•	Transnet will ha basis.	ve quarterly revi	ews with th	ne Supplier	r's accou	ınt repres	entative on	an ongoing
•		es the right to re at be replaced if d						olved on the
•	Supplier does n	tees that it will a ot achieve this lo quarterly sales pa	evel as an	average o	ver each			
	Pick perOn-time	fect rate/quantity/ delivery	/specificatio	ns				
•	Supplier must pr	ovide a toll-free r	number or a	Iternative n	number fo	or custome	er service c	alls.
	resalable condition delivery unless to	y all costs for re on. Time limitat he product needs d then another fu	tion on retu s to be ship	rns will be ped back t	: 14 (fou :o origina	rteen) wor I manufac	king days turer either	from date of
•		pplier to comply watract in whole, w						
	Accepted:							

12



	YES			NO	
CONTINU	IOUS IMPROVE	MENT INITIA	ATIVES AND \	ALUE ADD	
	of Transnet to re				ticipate in the continuous improv within South Africa during the dura
A	ccepted:				
	YES			NO	
If "yes", pl	ease specify.				
examples areas and	of specific area	s and strate ntial savings	egies where co s percentages	ost reduction should be i	inuous improvement initiatives an initiatives can be introduced. S included. Additional information o ace available.
				1	
DISK					
					ce by their company, which mitiga
Responde	insnet, pertaining	to potential	non-performar		ce by their company, which mitiga
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Responde	insnet, pertaining	to potential	non-performar		
Responde	insnet, pertaining	to potential	non-performar		
Responde	insnet, pertaining	to potential	non-performar		

9.

Respondent's Signature



Date and Company Stamp

(ii) continuity of supply (refer clause 1	0.1(c) of Form US7):	
(iii) Compliance with the Occupational	Health and Safety Act, 85 of 1993	
(iv) Compliance with the National Rail	way Safety Regulator Act, 16 of 20	002 (refer clause 12 above)
REFERENCES Please indicate below the company n contact to seek third party evaluations	ames and contact details of existing of your current service levels:	ng customers whom Transnet may
Name of Company	Contact Person	Telephone number
214		

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10. EVALUATION CRITERIA

Transnet will utilise the following criteria (not necessarily in this order) in choosing a Supplier, if so required:

- Full Compliance to Specifications as mentioned in the scope of the work required
- Delivery period offered
- Pricing Whilst not the sole factor for consideration, competitive pricing and overall level of discounts will be critical in indicating how much you value Transnet's business.
- Compliance Completeness of your responses and content of the Proposal will be considered
- Financial strength
- References in regard to previous performance records.
- Level of resource skills and technical background.
- Skills transfer capability to internal Transnet Freight Rail resources
- Fixed pricing for two years
- BBBEE status of company and/or Social Obligations (CSDP)
- Additional value-added services



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THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

PROPOSAL FORM

I/We						
	(/	name of company	, close corpora	ation or partnership)		
of (full address)						
carrying on busi	iness under style or til	tle of (trading as)	~O			
			<u> </u>			
		· N				
in my capacity a	ıs		·			
being duly auth	orised thereto by a R	esolution of the E	Board of Directo	ors or Members or C	ertificate of Partners,	as the
case may be, da	ated		a certified	copy of which is ann	exed hereto, hereby	offer to
supply the abov	ve-mentioned Goods	at the prices quo	oted in the sche	edule of prices in acc	cordance with the ter	ms set
forth in the	accompanying lett	er(s) reference			and	dated
	(if any)	and the documer	nts listed in the	accompanying sched	dule of RFP documen	ts.
I/We agree to b	e bound by those co	nditions in Trans	net's:			
(i)	Standard Terms and	d Conditions of C	Contract, Form	No. US7 - Goods;		
(ii)	General Tender Co	nditions, Form C	SS5 – Goods;	and		
(iii)	any other standard form; and;-	or special condit	ions mentioned	d and/or embodied in	the Request for Pro	posal
acceptance, this		y, its covering lett	ter and any sub	sequent exchange o	n the facsimile or le if correspondence), to nd me/us.	
Responde	ent's Signature		16		Date and Company Stam	 np



Should Transnet decide that a formal contract should be signed and so inform me/us in the facsimile or letter of acceptance, this Proposal (and, if any, its covering letter and any subsequent exchange of correspondence) together with Transnet's letter of acceptance/intent, shall constitute a binding contract between Transnet and me/us until the formal contract is signed.

I/We further agree that if, after I/we have been notified of the acceptance of my/our Proposal, I/we fail to enter into a formal contract if called upon to do so, or fail to commence the supply of Goods within 4 (four) weeks, Transnet may, without prejudice to any other legal remedy which it may have, recover from me/us any expense to which it may have been put in calling for Proposals afresh and/or having to accept any less favourable Proposal.

I/We accept that any contract resulting from this offer will be for a period ofonly; and agree to a penalty clause to be negotiated with Transnet, which will allow Transnet to invoke a penalty (details to be negotiated) against us should the delivery of the Goods be delayed due to non-performance by us.

The law of the Republic of South Africa shall govern the contract created by the acceptance of this RFP. The domicillium citandi et executandi shall be a place in the Republic of South Africa to be specified by the Respondent hereunder, at which all legal documents may be served on the Respondent who shall agree to submit to the jurisdiction of the courts of the Republic of South Africa. Foreign Respondents shall, therefore, state hereunder, the name of their accredited agent in the Republic of South Africa who is empowered to sign any contract which may have to be entered into in the event of their Proposal being accepted and to act on their behalf in all matters relating to the contract.

Respondent to indicate domi	cillium citandi et executandi hereunder:	
_	, 0	
_		
		
NOTIFICATION OF AWARD	OF RFP	
informed of the acceptance the successful Supplier and	approval to award the contract/s, the succe of its Proposal. Unsuccessful Respondents the reason as to why their Proposals have eriod, quality, BBBEE status or for any other re	will be advised in writing of the name of been unsuccessful, for example, in the
VALIDITY PERIOD		
Respondents may offer an	eriod of 3 (three) months (from closing date) earlier validity period, but that their Proposa able to comply with this validity period, an a	als may be disregarded for that reason.
This RFP is valid until	(State alternat	tive validity period/date).
Respondent's Signature	17	Date and Company Stamp



TAX (VAT) REGISTRATION NUMBER

•	espondent must state hereunder the tax regi	stration number which is applicat	ole to Value-Added Tax:
Respo	CLEARANCE CERTIFICATE Indents are required to forward a valid copy of the cop		e Certificate with their Proposal.
BANK	ING DETAILS		
	BANK:		
	BRANCH NAME / CODE:		() '
	ACCOUNT HOLDER:		
	ACCOUNT NUMBER:		
	E(S) AND ADDRESS / ADDRESSES OF		•
	any or close corporation (C.C.) on whose	e behalf the RFP is submitted	•
(i)	Registration number of company / C.		
(ii)	Registered name of company C.C.	A ddwgg (A ddwgg g	
(iii)	Full name(s) of director/member(s)	Address/Addresses	ID Number/s
(
	STRATION CERTIFICATE ondents must submit a certified copy of t	heir company's Registration (Certificate with their Proposal.
	Respondent's Signature	18	Date and Company Stamp



NAME AND ADDRESS OF ACCREDITED AGENT

Provide hereunder, if applicable, details of the accredited agent in the Republic of South Africa appointed as local representative by foreign Respondents and whose address shall be regarded as the Respondent's domicilium citandi et executandi in terms of the Standard Terms and Conditions of Contract, US7 – Goods.

Name			
Address			
CONFIDENTIA	LITY		
Should the need	however arise to divulge any	nformation gleaned from	completion, is to be treated with strict confidence. In provision of the Goods, which is either directly or information will have to be obtained from Transnet.
DISCLOSURE	OF PRICES TENDERED		
Respondents mu	st indicate here whether Transi	net may disclose their te	endered prices and conditions to other Respondents:
YE	ES	NO	
DECLARATION	N		
Respondents to directors / partner Transnet Group:	declare hereunder whether any fars / shareholders (unlisted compa	amily and/or direct relation inies) of the responding o	onship exists between any of the owners / members / company and any employee or board member of the
YE	ES	NO	
If YES, please ind	licate below:		
FULL NAME OF PARTNER/SHAR	OWNER/MEMBER/DIRECTOR/ REHOLDER		ADDRESS
Indicate nature of	relationship (if any):		
Responde	ent's Signature	19	Date and Company Stamp



(Failure to furnish complete and accurate information in this regard may lead to the disqualification of a response and may preclude a Respondent from future business with Transnet)

PRICE REVIEW

Transnet will be benchmarking this price offering(s) against the lowest price received as per the benchmarking exercise. If the Respondent's price(s) is/are found to be higher than the benchmarked price(s), then the Respondent shall match or better such price(s) within 30 days - failing which the Contract may be terminated at Transnet's discretion or the particular item(s) or service(s) purchased outside the contract.

RETURNABLE DOCUMENTS

Respondents are required to submit the following returnable documents with their responses (see tick):

Notice to Bidders – Section 1	1
Background overview – Section 2	1
Proposal Form – Section 3	1
Resolution of Board of Directors (Respondent's Representative) - Section 4	1
Certificate of Acquaintance with RFP Documents – Section 5	1
Pricing & Delivery Schedule – Section 6	√
General Tender Conditions, Form CSS5 – Section 7	1
Conditions of Contract, Form US7 – Section 8	1
Audited Financials for previous year	1
Valid Tax Clearance Certificate	1
VAT Registration Certificate	1
BBBEE Accreditation Certificate	1
Certificate of attendance of RFP Briefing – Section 9	V
Non-Disclosure Agreement – Section 11	V
Annexure A - Social Obligations (CSDP)	V

NOTE: Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and Annexure A, as indicated in the footer of each page, must be signed and dated by the Respondent.

Respondent's Signature	20	Date and Company Stamp



By signing the RFP documents, the Respondent is deemed to acknowledge that he / she has made himself / herself thoroughly familiar with all the conditions governing this RFP, including those contained in any printed form stated to form part hereof and Transnet Limited will recognise no claim for relief based on an allegation that the Respondent overlooked any such condition or failed properly to take it into account for the purpose of calculating tendered prices or otherwise.

SIGNED at	on this	day of		2010.
SIGNATURE OF WITNESSES:		ADDRESS C	OF WITNESSES:	
1	1)\	
		P		
2	2	<u>), </u>		
SIGNATURE OF RESPONDENT'S AUTHORISE	<u>D REPRESENTATIVE</u>			
	NAME			
	DESIGNATION			
Respondent's Signature	21		Date and Company S	tomp



RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

SIGNING POWER: RESOLUTION OF BOARD OF DIRECTORS

NAME OF COMPANY:		
It was resolved at a meeting of the Boa	ard of Directors held on	that
FULL NAME(S)	CAPACITY	SIGNATURE
		
 -		
		
in his/her capacity as indicated above	e is/are hereby authorised to ente	er into, sign, execute and complete any
documents relating to Tenders, Propos	sals and/or Contracts for the supply	of Goods.
FULL NAME		
		SIGNATURE CHAIRMAN
FULL NAME		
		SIGNATURE SECRETARY
Respondent's Signature	22	Date and Company Stamp



RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

PRICING & DELIVERY SCHEDULE

PRICING

The total proposal must include:

· Hourly Rates fixed for two years

Total Price For Two Years



RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

GENERAL TENDER CONDITIONS -SERVICES

Refer Form CSS5 attached hereto



RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

STANDARD TERMS AND CONDITIONS OF CONTRACT

FOR THE SUPPLY OF GOODS TO TRANSNET

Refer Form US7 attached hereto.

Respondents should note the obligations as set out in Clause 24 of the General Tender Conditions (Section 7) which reads as follows:

"The Supplier shall adhere to the Standard Terms and Conditions of Contract as set out in Form US7 – Goods, a copy of which is attached hereto.

Should the Respondent find any conditions unacceptable, it should indicate which conditions are unacceptable and offer an alternative. Please note that any alternative offered shall be compared with acceptance of the Form US7 conditions or alternatives offered by other Respondents, except penalties for late deliveries, the exclusion of which may disqualify the RFP, save where indicated otherwise by Transnet."





RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

SPECIFICATION

Project Scope

1. Provision of Web Intelligence and Xcelsius skills

The resources to be provided must have the following:

- · Web Intelligence
- Xcelsius
- Oracle Database
- Business Warehouse

Outputs include

- Business Objects Reports
- Xcelsius Dashboards
- In the Business and Data Warehouse
 - Skills transfer to Transnet Freight Rail resources



TRANSNET LIMITED / CONTRACTORS / SUB-CONTRACTORS

CONTRACTUAL SAFETY CLAUSES WHICH WILL FORM PART OF ANY RESULTING CONTRACT The parties agree on the following arrangements according to section 37 (2) of the Occupational Health and Safety Act, 1993 (Act 85 of 1993) to ensure compliance by the mandatory with provisions of the Act.

- 1) That the contractor is an "employer" in his own right as defined in section 1 of Act 85 of 1993 and that he must fulfill all his obligations as an employer in terms of the Act.
- 2) The contractor shall comply with the requirements of Act 85 of 1993 in its entirety.
- 3) Where special permits are required, such as electrical switching, hot work permits, etc. the contractor shall obtain them from a person designated by Transnet Limited for this purpose, and all requirements of the contractor must rigidly comply with the permit.
- 4) The contractor shall conduct a risk assessment of the work to be performed by a competent person prior to the commencement of work, to identify risks and hazards that persons may be exposed to, analyse and evaluate identified hazards.
- 5) The contractor shall have a documented Health and Safety Plan based on the risks and hazards identified before commencement of work
- 6) The Health and Safety Plan shall include the following:
 - 6.1 The safety management structure to be instituted with all appointments in terms of the Act and Regulations
 - 6.2 The safe working methods and procedures to be implemented to ensure work is performed in compliance to the Act.
 - 6.3 The safety equipment, devices and clothing to be made available by the contractor to his employees.
 - 6.4 The site access control measures pertaining to health and safety to be implemented.
 - 6.5 Control measures for ensuring that the Health and Safety Plan is maintained and monitored for the duration of the contract.
- 7) The contractor shall ensure that all work is performed under the close supervision of a person trained to understand the hazards associated with the work performed and who has authority to ensure that the necessary precautionary measures are implemented.
- 8) The contractor must appoint a Health and Safety Co-ordinator to liaise with Transnet Limited on matters pertaining to occupational health and safety.

Respondent's Signature	27	Date and Company Stamp



- 9) The appointed Safety Co-ordinator must liaise at least once a week with the* Health and Safety Section / Risk Manager /Occupational Risk Manager of Transnet Limited.
- 10) The contractor shall furnish the* Health and Safety Section/ Risk Manager/ Occupational Risk Manager of Transnet Limited immediately with full particulars of any sub-contractor which he may involve in the contract in order that the sub-contractor himself can be made aware of all the clauses in this contract pertaining to health and safety.
- 11) The contractor shall stop any subcontractor from executing work which is not in accordance with the Health and Safety Plan or which poses a threat to health and safety of persons.
- 12) The contractor shall ensure that all his employees and visitors undergoes health and safety induction pertaining to the hazards prevalent, proof of such training must be kept on file.
- 13) In the event where the risk assessment reveals the risk relating to working from an elevated position the contractor shall cause the designation of a competent person, responsible for the preparation of a Fall Protection Plan.
- 14) The Fall Protection Plan shall include:
 - 14.1 A risk assessment of all work carried out from an elevated position
 - 14.2 Procedures and methods to address all the identified risks per location
 - 14.3 Evaluation of employees' physical and psychological fitness necessary to work at elevated position.
 - 14.4 The training of employees working from an elevated position.
 - 14.5 Procedure addressing the inspection, testing and maintenance of all fall protection equipment.
- 15) The contractor shall advise the * Health and Safety Section / Risk Manager/ Occupational Risk Manager of Transnet Limited of any hazardous situations which may arise from work being performed either by the contractor or his sub-contractor.
- 16) Copies of all appointments required by the act must be given to * Health and Safety Section / Risk Manager / Occupational Risk Manager of Transnet Limited.
- 17) The contractor shall ensure that a Health and Safety File is available which shall include all documentation as required by the Act, copy of his and his subcontractors Risk Assessment and Health and Safety Plan.
- 18) All incidents referred to in Section 24 of the Act involving the contractor and his subcontractor on Transnet Ltd premises, shall be reported as prescribed. Transnet Ltd hereby obtains an interest in the issue of any investigation, formal inquiry conducted in terms of Section 31 and 32 of the Act into any incident involving the contractor, his subcontractor, any person or machinery under his control on Transnet Ltd premises.
- 19) No alcohol or any other intoxicating substance shall be allowed on Transnet Ltd premises. The contractor shall not allow anyone under or suspected to be under the influence of alcohol or any other intoxicating substance on Transnet Ltd premises.

Respondent's Signature	28	Date and Company Stamp



- 20) A letter of good standing in terms of Section 80 (Employer to register with the Compensation Commissioner) of the Compensation for Occupational Injuries and Disease Act 1993 (Act 130 of 1993) must also be furnished.
- 21) All clauses in the contract pertaining health and safety forms an integral part of the contract and if not complied with may be construed as breach of contract.

PRIENEN COPY ONLY *As applicable

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SECTION 09

RFP NUMBER: HOAC_JHB_0000006920

	_	EB-INTELLIGENCE DD OF TWO YEARS		SKILLS FOR
	BRIE	FING SESSION:		14
A briefing session	will be	held at the following ve	enue:	7/
Time	:	11H00 To 13H00		
Date	:	27 January 2011		
Venue	:	Barongwa Boardroor	n	
		Ground Floor		
		Inyanda House 2		
		13-15 Girton Road, F	Parktown	
Town/City	:	Johannesburg		
ATTENDANCE	CERTI	FICATE		
This is to certify that	!			
Representative/s of				
las/have today atte	nded the	e Tender briefing in res	spect of the proposed	l:
TRANSNET'S REPI REPRESENTATIV		ATIVE	TENDERER'S	

Respondent's Signature 30 Date and Company Stamp

DATE:.....



RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

NON-DISCLOSURE AGREEMENT ("NDA")

Complete and sign NDA attached hereto



RFP NUMBER: HOAC_JHB_0000006920

THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

SUPPLIER CODE OF CONDUCT







delivering on our commitment to you







Suppliers Code of Conduct

Transnet aims to achieve the best value for money when buying or selling goods and obtaining services. This, however, must be done in an open and fair manner that supports and drives a competitive economy. Underpinning our process are several acts and policies that any supplier dealing with Transnet must understand and support.

These are:

- >> Transnet Procurement Policy A guide for tenderers;
- Section 217 of the Constitution the five pillars of Public PSCM (Procurement and Supply Chain Management): fair, equitable, transparent, competitive and cost effective;
- The Public Finance Management Act (RFMA);
- The Broad Based Black Economic Empowerment Act (BBBEE); and
- >> The Anti-Corruption Act.

This code of conduct has been compiled to formally apprise Transnet Suppliers of Transnet's expectations regarding behaviour and conduct of its Suppliers.

P on blivon of Bribes, Kickbacks, Unlawful Payments, and Other Corrupt Practices

Transnet is in the process of transforming itself into a selfsustaining State Owned Enterprise, actively competing in the logistics industry. Our aim is to become a world class, profitable, logistics organisation. As such, our transformation is focused on adopting a performance culture and to adopt behaviours that will enable this transformation.

Transnetwill not participate in corrupt practices. Therefore, it expects its suppliers to act in a similar manner.

Transnet and its employees will follow the laws of this country and keep accurate business records that reflect actual transactions with, and payments to, our suppliers.









Employees must not accept or request money or anything of value, directly or indirectly, from suppliers.

Employees may not recieve anything that is calculated to:

- Illegally influence their judgement or conduct or to influence the outcome of a sourcing activity;
- Win or retain business or to influence any act or decision of any person involved in sourcing decisions; gain an improper advantage.
- There may be times when a supplier is confronted with fraudulent or corrupt behaviour of Transnet employees. We expect our suppliers to use our "Tipsoffs Anonymous" Hotline to report these acts - 08000003 056.

Transnet is firmly committed to free and competitive enterprise.

- Suppliers are expected to comply with all applicable laws and regulations regarding fair competition and antitrust practices
- Transnet does not engage non-value adding agents or representatives solely for the purpose of increasing BBBEE spend (fronting).

Transnet's relationship with suppliers requires us to clearly define requirements, to exchange information and share mutual benefits.

Senerally, suppliers have their own business standards and regulations. Although Transnet cannot control the actions of our suppliers, we will not tolerate any illegal activities.











These include, but are not limited to:

- Misrepresentation of their product (origin of manufacture, specifications, intellectual property rights, etc);
- -Collusion:
- Failure to disclose accurate information required during the sourcing activity (ownership financial situation, BBBEE status, etc.);
- Corrupt activities listed above; and harassment, intimidation or other aggressive actions towards Transnet employees.
- Suppliers must be evaluated and approved before any materials, components, products or services are purchased from them. Rigorous due diligence must be conducted and the supplier is expected to participate in an honest and straight forward manner.
- Suppliersmustrecordandreport facts accurately, honestly and objectively. Financial records must be accurate in all material respects.







Conflict of Interest

A conflict of interest arises when personal interests or activities influence (or appear to influence) the ability to act in the best interests of Transnet. Examples are:

- >> Doing business with family members.
- Having a financial interest in another company in our industry.



Show that you support good business practice by logging onto www.transnet-suppliers.net and completing the form.

This will allow us to confirm that you have received, and agree to, the terms and conditions set out in our Suppliers Code of Conduct.



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THE PROVISION OF WEB-INTELLIGENCE AND XCELSIUS SKILLS FOR A PERIOD OF TWO YEARS (24 MONTHS).

SUPPLIER DECLARATION

Transnet Supplier Declaration/Application

The Financial Director or Company Secretary

Transnet Vendor Management has received a request to load your company on to the Transnet vendor database. Please furnish us with the following to enable us to process this request:

- Complete the "Supplier Declaration Form" (SDF) on page 2 of this letter
- 2. Original cancelled cheque OR letter from the bank verifying banking details (with bank stamp)
- 3. Certified copy of Identity document of Shareholders/Directors/Members (where applicable)
- Certified copy of certificate of incorporation, CM29 / CM9 (name change)
 Certified copy of share Certificates of Shareholders, CK1 / CK2 (if CC) 4.
- 5.
- A letter with the company's letterhead confirming physical and postal addresses 6.
- 7. Original or certified copy of SARS Tax Clearance certificate and Vat registration certificate
- A signed letter from the Auditor / Accountant confirming most recent annual turnover and percentage black ownership in the company AND/OR BBBEE certificate and detailed scorecard from an accredited rating agency (SANAS member).
- NB: Failure to submit the above documentation will delay the vendor creation process.
 - · Where applicable, the respective Transnet business unit processing your application may request further information from you. E.g. proof of an existence of a Service/Business contract between your business and the respective Transnet business unit etc.

IMPORTANT NOTES

- Kyour annual turnover is less than R5 million, then in terms of the DTI codes, you are classified as an Exempted Micro Enterprise (EME). If your company is classified as an EME, please include in your submission, a signed letter from your Auditor / Accountant confirming your company's most recent annual turnover is less than R5 million and percentage of black ownership and black female ownership in the company AND/OR BBBEE certificate and detailed scorecard from an accredited rating agency (e.g. permanent SANAS Member), should you feel you will be able to attain a better BBBEE score.
- b) If your annual turnover is between R5 million and R35million, then in terms of the DTI codes, you are classified as a Qualifying Small Enterprise (QSE) and you claim a specific BBBEE level based on any 4 of the 7 elements of the BBBEE score-card, please include your BEE certificate in your submission as confirmation of your status.

	* !	,	,	,	
NB: BBBEE	certificate and detailed	scorecard should be o	otained from an accred	ited rating agency	(e.g.
permanent SANAS	Member).				

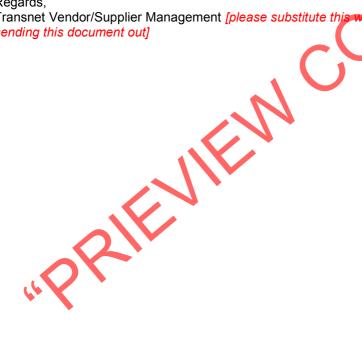
Respondent's Signature	37	Date and Company Stamp



- If your annual turnover is in excess of R35million, then in terms of the DTI codes, you are classified as a Large c) Enterprise and you claim a specific BEE level based on all seven elements of the BBBEE generic score-card. Please include your BEE certificate in your submission as confirmation of your status. NB: BBBEE certificate and detailed scorecard should be obtained from an accredited rating agency (permanent SANAS Member).
- d) To avoid PAYE tax being automatically deducted from any invoices received from you, you must also contact the Transnet person who lodged this request on your behalf, so as to be correctly classified in terms of Tax legislation.
- Unfortunately, No payments can be made to a vendor until the vendor has been registered, and no vendor can be e) registered until the vendor application form, together with its supporting documentation has been received and processed.
- Please return the completed Supplier Declaration Form (SDF) together with the required supporting documents mentioned above to the Transnet Official who is intending to procure your company's f) services/products in order that he/she should complete and Internal Transnet Departmental Questionnaire before referring the matter to the appropriate Transnet Vendor Master Office.

Regards,

Transnet Vendor/Supplier Management [please substitute this our relevant Transnet department before sending this document out]





Supplier Declaration Form

Supplier 1	<i>y</i> cciai ativ	on i omi								
Company Tradir	ng Name									
Company Regis	tered Name									
Company Regist	ration Number	Or ID Number If A	Sole Pr	oprieto	r					41
Form of entity	CC	Trust	Pty Lt	d	Lim	nited	Partners	ship	Sole Pro	prietor
VAT number (if	registered)								4	
Company Telep	hone Number									
Company Fax N	lumber									
Company E-Mai										
Company Webs	ite Address									
Bank Name			Ва	nk Accou	unt l	Number			<u> </u>	
Postal										
Address							4	Co	de	
Physical Address						\bigcirc		Co	de	
Contact Person						11			•	
Designation						7				
Telephone										
Email			1							
Annual Turnover I	Range (Last Fin	ancial Year) 🤏	R5 Million	1		R5-35 m	nillion		> R35 mill	ion
Does Your Comp	any Provide	Pr	oducts		,	Services			Both	
Area Of Delivery		Na	tional		Provincial		al	Local		
Is Your Company						Public			Private	
Does Your Comp	any Have A Ta	ax Directive Or IRP30 Certificate				Yes			No	
Main Product Or	Service Suppli	ed (E.G.: Statione	ery/Cons	ulting)						
BEE Ownership	o Details									
% Black Ownership		% Black women ow	nership			% D	isabled per			
				Yes			ownership			
Does your comp			to 0 / 1 le					No		
What is your bro							Dor	t time		
How many person	onnei does the	ilimi employ	PE	ermane	ш		Pai	ı ume		
Transnet Contac	ct Person									
Contact number										
Transnet operat	ing division									
Duly Authorise	d To Sign Fo	And On Behalf	f Of Firn	n / Org	ani	sation				
Name					De	signatior	1			
							-			
							_			
Responder	nt's Signature			39					Date and C	Company Sta

Respondent's Signature



Date and Company Stamp

Signature							Date				
Stamp A	And Signa	ature Of	Comm	issioner	Of Oath	1					
Name							Date				
Signature	•						Telephone N	No.			
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Section	n 1:To b	oe com	pleted	d by the	Trans	net Rec	uesting/	Sourcing	Departn	nent	
TFR	-	TRE		TPT		TPL	TI	NPA	TRN		
Creat		Amen		Block		Unblock	0	nce-Off / E	mergeno	;y	
Extend		Delet		Undel							
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				V							
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	<u>vices on</u>			y	Yes			No			
	our only				<u>Yes</u>			No			
	of servi			ur	<u>Yes</u> Yes			No No			
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I HEREBY CERTIFY THAT THE TRANSNET DETAILED PROCUREMENT PROCESS (DPP) / PROCUREMENT MECHANISM HAS IN ALL RESPECTS BEEN ADHERED TO AND I THEREFORE APPROVE THE PROPOSED VENDOR CREATION/APPROVAL/OTHER CHANGES TO BE EFFECTED ON THE VENDOR MASTER

									45	
Name				Grad	е		Date		Signature	
						YYY	YMI	M D D		
Tel No) :					Fax				
Section	n 2:To	be co	ompl	eted by the	BEE	Departm	ent (this sec	tion is for Con	firmation/Determining of	
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