



TENDER NOTICE

REQUEST FOR PROPOSAL (RFP)

TRANSNET FREIGHT RAIL, a Division of Transnet SOC Ltd. PROVISION OF DESIGN, DEVELOPMENT AND IMPLEMENTATION OF CUSTOMER SERVICE TRAINING MODULE'S FOR A PERIOD OF TWO YEARS.

RFP documents may be obtained on and after **Monday, 7 July 2014** at the RECEPTION, TENDER ADVICE CENTRE, INYANDA HOUSE 1, GROUND FLOOR, 21 WELLINGTON ROAD, PARKTOWN, JOHANNESBURG during the office hours 08h00 to 15h00 and a non-refundable tender fee as indicated below is applicable per tender.

For enquiries regarding collection of documents, contact **Anton Erasmus** or **Morris Mhlongo**, telephone No. **011 584-9231** or **011 584-9230**.

NOTE:

1. Payment is to be made to:

Account Name	:	Transnet Freight Rail
Bank Name	:	Standard Bank
Account number	:	203158598
Branch code	:	004805
2. The deposit slip must reflect the RFP number and the Company Name.
3. Receipt to be submitted when collecting the RFP document.

NB: A compulsory RFP briefing session will be conducted at Transnet Freight Rail, Inyanda House 2, 15 Girton Road, Umjantshi Boardroom A-ground Floor, Parktown, and Johannesburg on 24 July 2014 at 10:00 am for a period of ± 2hours.

Tender documents will only be available from **Monday 7 July 2014 and must be collected before 15h00 on Wednesday, 23 July 2014 (NB: No tenders will be issued after this deadline)**. Attendees must be in possession of a copy of valid tender document to gain access to the briefing session.

This tender shall close punctually at the following address: The Chairperson, Transnet Freight Rail Acquisition Council, Inyanda House 1, 21 Wellington Rd, Parktown, JOHANNESBURG, 2001.

Transnet Freight Rail urges Clients & Suppliers to report fraud/corruption at Transnet to TIP OFFS ANONYMOUS: 0800 003 056.

RFP documents may be viewed and downloaded (preview copies only) from the website by clicking on the request for information number that is highlighted in red on the website:

(<http://www.transnetfreightrail-tfr.net/Supplier/Pages/Tenders.aspx>)

Transnet Hotline: 0800 003 056

Email: Transnet@tip-off.com: Fax Number: 0800 007 788: Freepost DN 298, uMhlanga Rocks, 4320

RFP NUMBER	DESCRIPTION OF EQUIREMENTS	TENDER FEE	CLOSING DATE	CONTACT PERSON
CRAC-ESS-14677	Provision of design, development and implementation of customer service training module's for a period of two years.	R 200.00	5 th AUGUST 2014 @ 10h00	Ayanda Msomi E-mail: ayanda.msomi@transnet.net Tel nr: 011 584-0803 Sarah.Assegai@transnet.net

"PREVIEW COPY ONLY"